

The fastest way to your event ticket

Short instructions for the
Online Ticketing for visitors

As of
01/2024



Short instructions on Online Ticketing for visitors

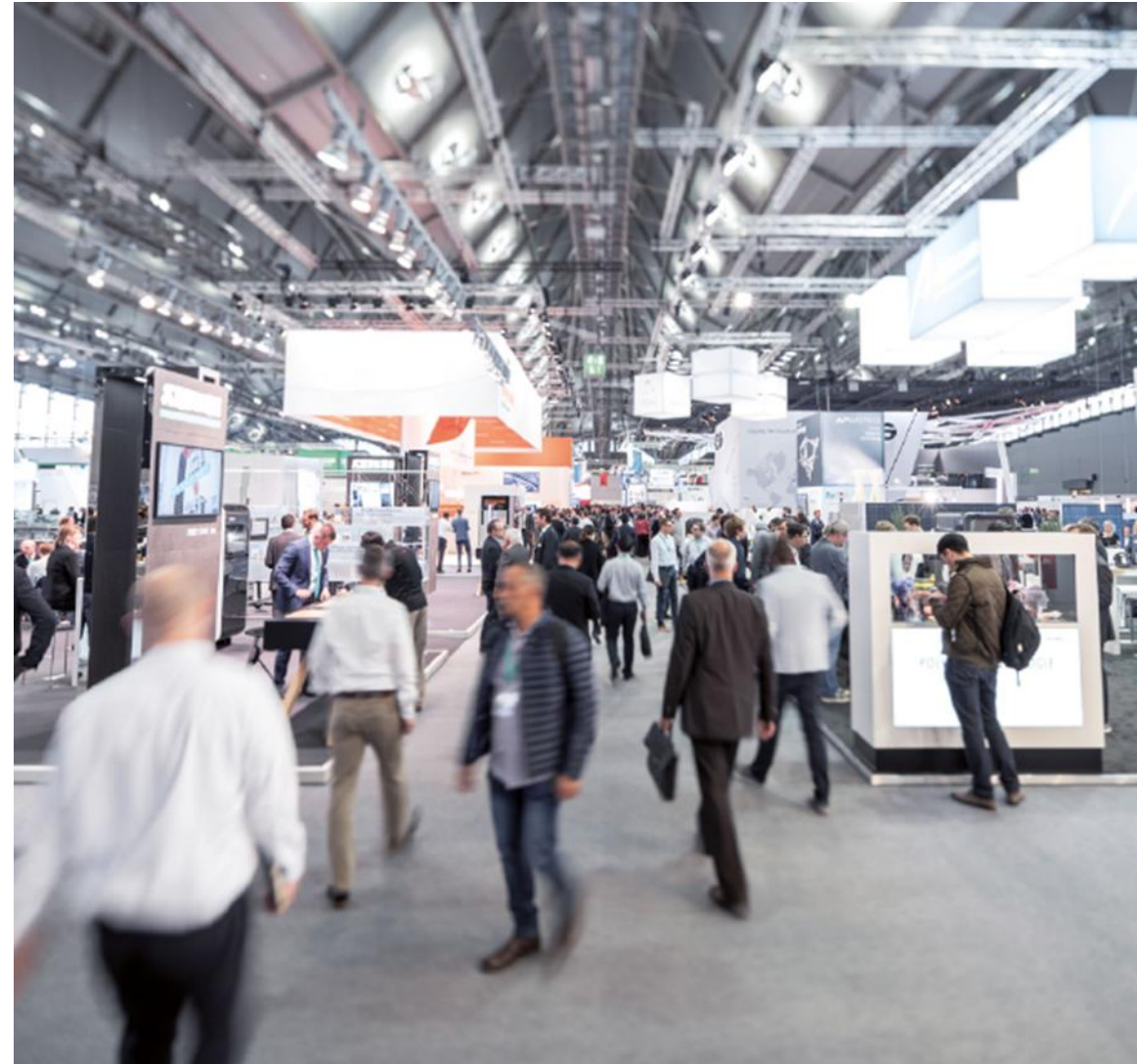
On the Mesago Messe Frankfurt Online Ticketing pages, you can comfortably order your **entry tickets** and **redeem your invitation and discount codes**, which you have received from the exhibitor.

With a **VIP- or voucher code**, you will receive a free ticket. A **promotion or discount code** reduces your entry price. Payment of tickets is possible via credit card or via PayPal.

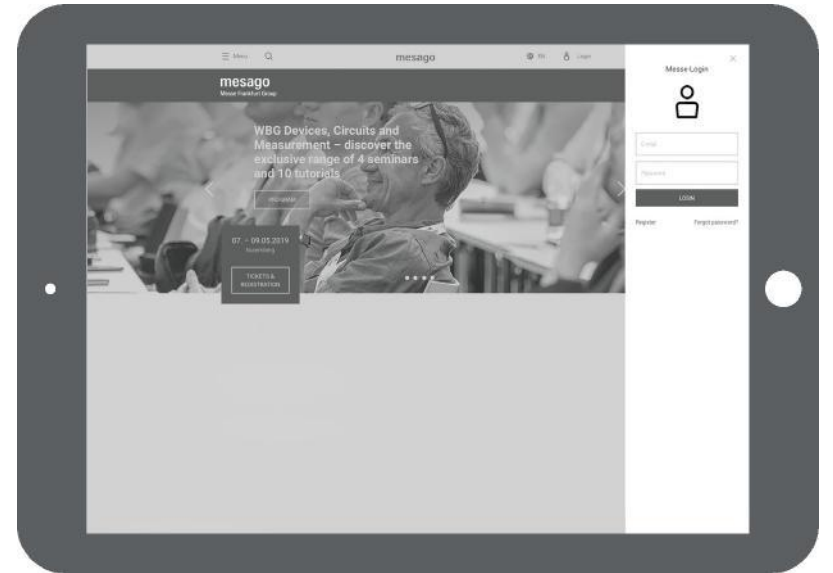
Following payment, you will receive the tickets by email. Simply print or save on your smartphone and show at the entrance of the fair.

In order to make the ticket order as simple as possible, you will find a short **step-by-step** guide on the following pages.

If you have any questions, just click on the **information symbol next to the relevant term or take a look at the FAQs** on the bottom of the Online Ticketing pages.

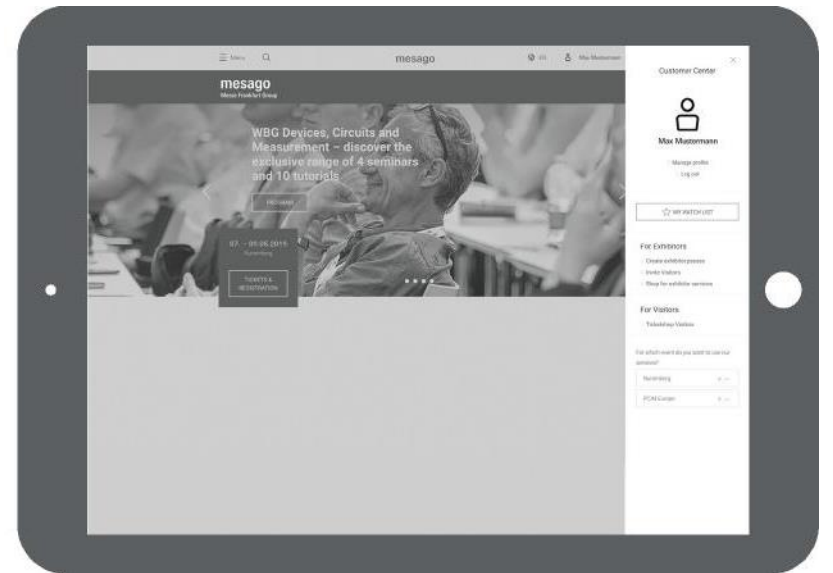


First log onto your **profile** or register. Please click on the **Messe-Login** symbol on the top right of the event page.



The **overview page**, which opens after the log-in, is your starting point to create tickets.

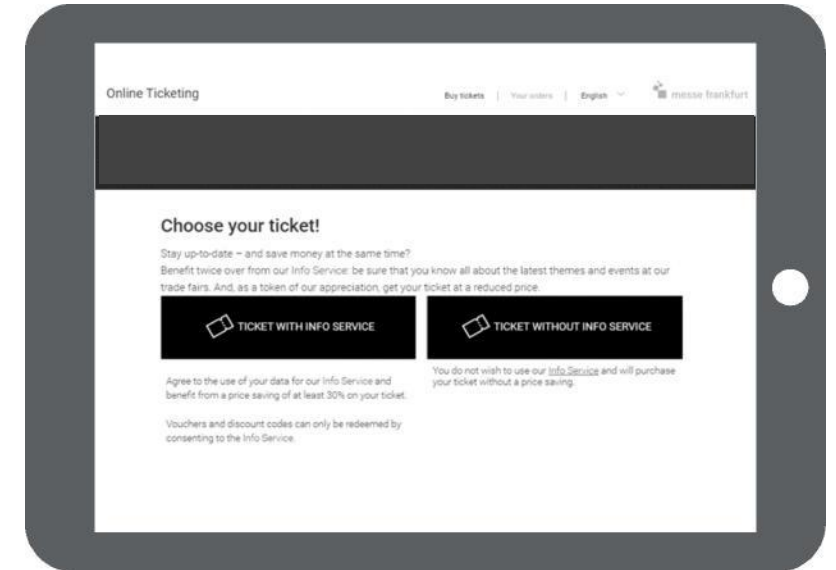
Click right on the section **For Visitors** on the **Ticketshop Visitors**. On the following page choose the respective event.



1. Mesago Messe Frankfurt Info-Service

First decide whether you would like to purchase your ticket with or without the Mesago Messe Frankfurt **Info Service**.

Benefit twice from our information service when buying tickets: be sure that you know all about the latest themes and events at our trade fairs. And, as a token of our appreciation, get your ticket with a price reduction.



2. Selection of Tickets

Enter the **number of respective tickets** you would like to purchase. One season ticket (Expo Pass) or a maximum of one day ticket per the number of days of the event or a maximum number of one-day tickets (Day Pass) per available per orderer.

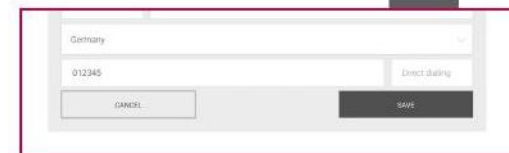
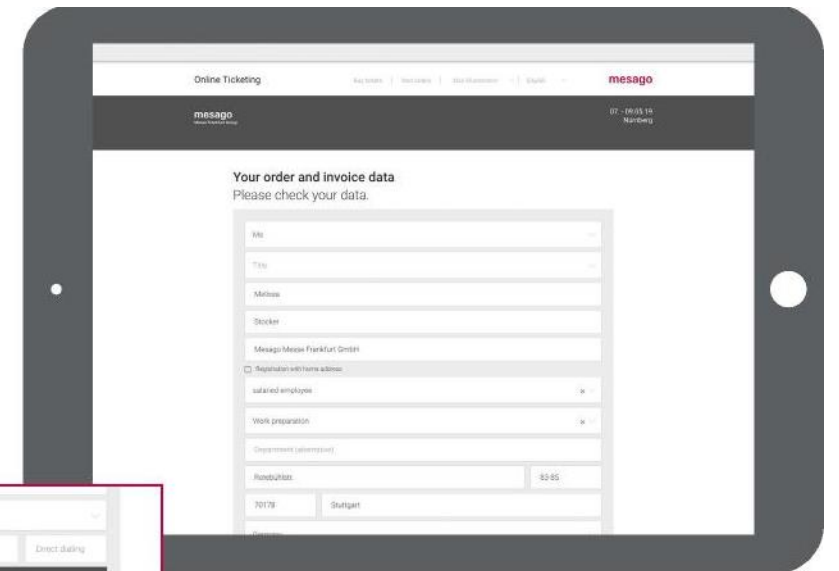
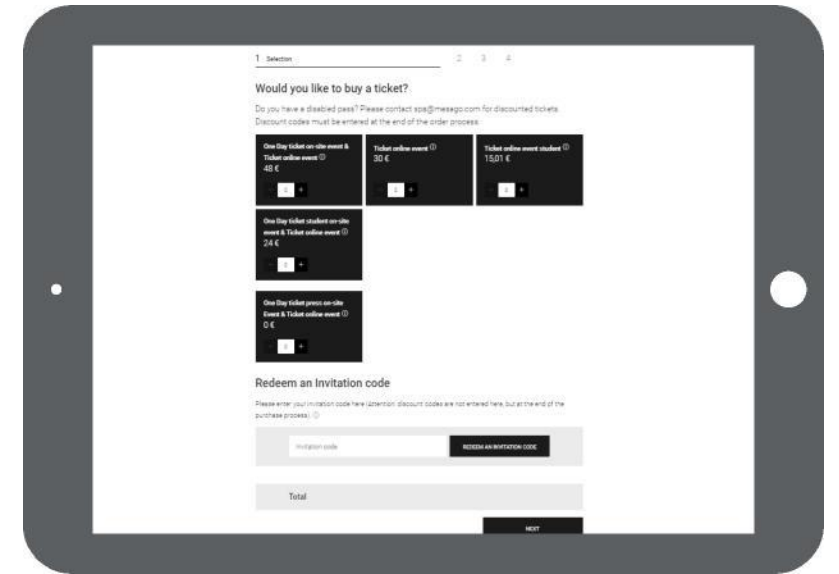
If you have an **invitation code (promotion, voucher or VIP code)**, put it in the field provided. You do not have to provide a number of tickets in this case. **Invitation codes** consist of a 13-digit number.

Discount codes consist of numbers and letters, they are asked for at the end of the order.

Confirm by mouse click on **Next**.

Check if all the order and invoice information is **correct and up-to-date**.

Confirm our details by clicking **Save**.

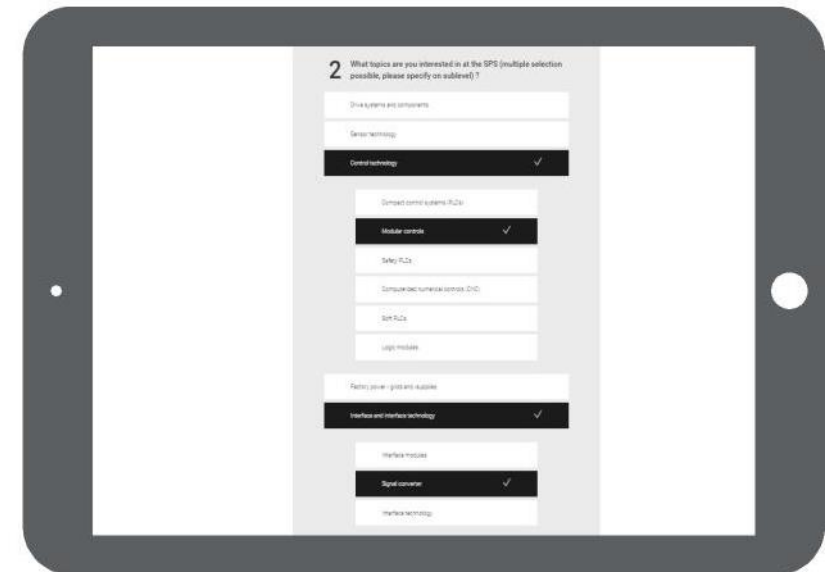
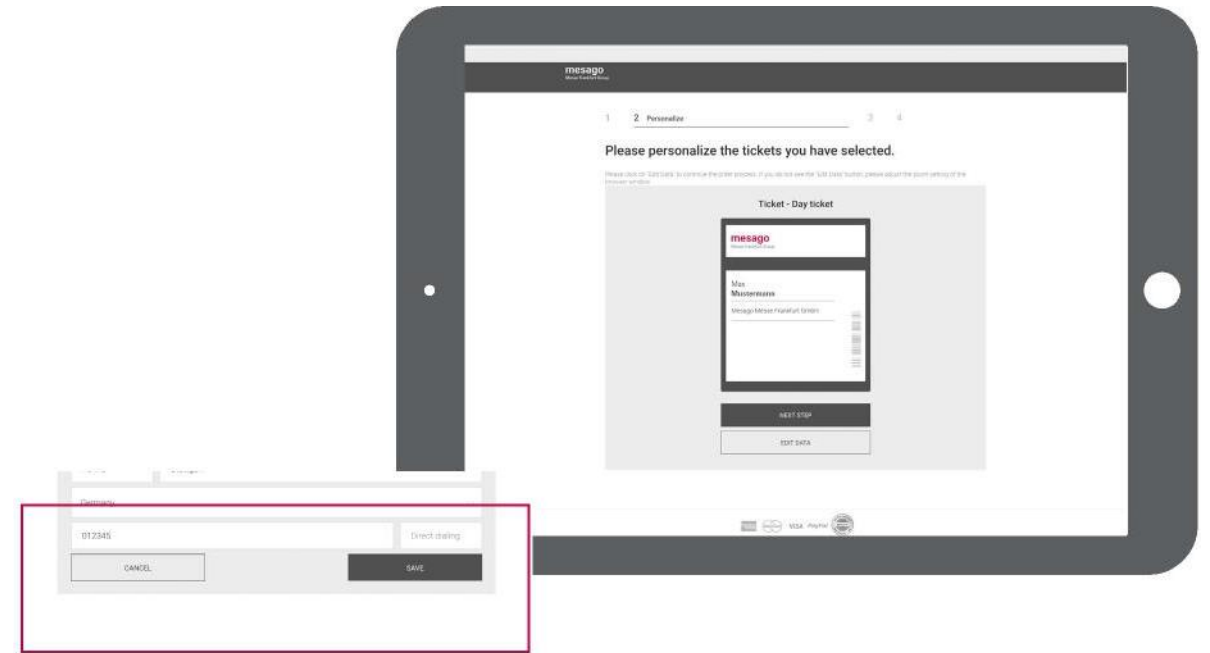


3. Personalization

You will now see a preview of your personalized ticket. Click the **Check data** button to view your stored data.

If changes are necessary, you can make them in your Messe-Login by clicking on your name at the top of the ticket shop.

Between ticket personalization and checking the order you will find further questions. Choose the respective answers and confirm clicking **Next**.



4. Overview and payment

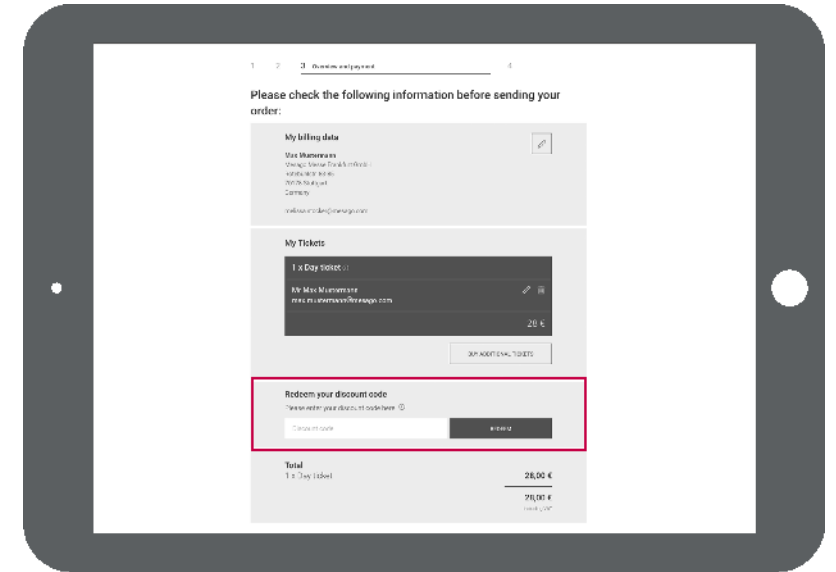
At the end of your order, please check if your **billing data** is correct. If you have a **discount code**, you can insert it now.

If you have chosen a ticket with Info-Service, please insert **two ticks** and agree to the processing and use of your data as well as the general terms and conditions and electronic sending of invoice.

Without Info-Service you only agree to the second option.

Complete the transaction for your ticket via **Payment**. You will be forwarded to the page of the payment service provider.

Your **ticket** will be ready for download as well as sent to you **by email** once the transaction goes through.



**If you have further questions that have not been answered in our FAQs,
please contact us:**

Email: tickets@mesago.com

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